

April 16, 2009

Dear Don,

It is with great pleasure that I send this letter to you expressing my appreciation and applause to you and your team. Hampton Roads Moving & Storage joined our project team in a building refurbishment project that involved a multi-phase construction project in an occupied space and new construction. Your team's attention to detail, professional demeanor, quality products and timeliness has kept the project on time and under budget. The moves you have managed ranged from 2 employees to 350 employees per move, between 4 buildings from Norfolk to Chesapeake and the work predominately occurred after normal business hours. The buildings have contained multiple trades which required a high degree of cooperation to complete the phases. Your team work and responsiveness are the absolute best I have experienced in the 22 years I have been in the field of facility management and project management. Thank you for a job well done.

Sincerely,



Lisa D. Coulter
Project Manager

Creative

The Trusted Choice for Innovative Work Solutions

500 Woodlake Circle, Suite C

Chesapeake, Virginia 23320

phone: 757-382-5439

cell: 757-217-5301

fax: 757-819- 5439

email: lcoulter@creative-va.com